

# Boeing's Safety Journey

**The company's first Chief Aerospace Safety Officer Report outlines progress made to strengthen product safety**



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Boeing implemented a series of meaningful changes to strengthen its safety practices and culture and bring lasting improvements to aerospace safety. The company says it is a journey of continuous improvement and that it is dedicated to making daily progress and holding itself accountable to the highest standards.



## **Strengthening Engineering**

A strong engineering foundation enables Boeing to design, develop, build and maintain its products with safety, quality and integrity. In September 2019, Boeing realigned its 50,000 engineers into a single integrated organization, reporting to the company's Chief Engineer. The realignment strengthens engineering expertise and promotes continued companywide focus on customer, business unit and operational priorities.



## **Enhancing Oversight Mechanisms**

In August 2019, Boeing's Board of Directors established an Aerospace Safety Committee (ASC) to increase the effectiveness of its oversight of safety in all aspects of operations, including engineering, design, development, manufacturing, production, maintenance and delivery of products and services. The ASC comprises independent directors with relevant knowledge and experience.



**MIKE DELANEY,  
BOEING CHIEF AEROSPACE  
SAFETY OFFICER**



**Implementing the Safety Management System**

Boeing is implementing an enterprisewide Safety Management System (SMS) that is grounded in a positive safety culture that encourages employees to speak up and report hazards and concerns. Recognized worldwide as an industry best practice, SMS is an integrating framework for managing safety risks.



**Investing in a Safer Industry**

A critical part of strengthening the safety culture within Boeing and across the broader aerospace industry is collaboration with the common goal of improving the global aviation safety ecosystem. Through its Global Aerospace Safety Initiative, Boeing is collaborating with airline customers, regulators, academia and other industry stakeholders to develop and implement comprehensive solutions to enhance aerospace safety.



**Fostering Transparency and Openness**

As part of the Safety Management System, the company is fostering a positive safety culture that is grounded in humility, inclusion and transparency. A positive safety culture enables proactive identification and mitigation of risks in order to prevent accidents, injuries or loss of life. It is an environment where everyone feels comfortable communicating safety issues, learns from errors and successes, and acknowledges that safety is a top priority.

All of these changes are an important part of the ongoing Boeing safety journey. They are making a difference in how teams work together; how the company makes decisions; how it collaborates with customers and other stakeholders; and how it achieves its commitments to improving safety, quality, integrity and transparency. **IQ**



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More: Visit the safety journey webpage.

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